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97 LB 49086 & 97 LB 49087 1 Year Repair Warranty February 1, 1997

Service Available at:

Greater Metropolitan H/A Service 21 A East St.

Po Box 2

Franklin, MA 02038-0002 (508) 520-3238



Greater Metropolitan H/A

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SERIAL NUMBER

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WARRANTY

1 Year Repair

Magnatone, P.O. Box 180964, Casselberry, FL 32718-0964

Additional warranties may be available.

02/01/97



#### LIMITED WARRANTY

Magnatone takes pride in its products and strives to manufacture them to the highest possible standards. Accordingly, Magnatone warrants the original consumer for parts and labor as specified below:

Electronics - 1 year Shell Only - 1 year

This "Limited Warranty" is defined in the consumer product warranty and federal trade commission improvement act, giving you specific legal rights. You may also have other rights that vary from state to state.

The warranty is void if the hearing instrument has been damaged or otherwise made unusable by unreasonable use, including failure to provide reasonable maintenance. Repairs made by unauthorized service personnel will void warranty.

This warranty is not assignable or transferable and the purchaser agrees that all warranties express or implied, in law or fact, of merchantability, or otherwise, expire at the termination date of this written warranty. (Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you).

Repairs will be provided at no charge under the terms of this warranty and can be obtained by bringing the instrument to the original Specialist, to the nearest Magnatone Specialist, or by mailing it transportation prepaid to Magnatone.

PARTS: Defective parts will be replaced at no charge with new or rebuilt equivalent parts for one year (unless extended warranty is purchased) from the original manufactured date. Replacement parts are warranted for the remaining portion of the warranty period. Any upgrades needed due to increased hearing loss or requirements beyond the original specifications of the purchased hearing instrument are not included.

LABOR: For a period of one year (unless extended warranty is purchased) from the original manufactured date, your hearing instrument will be serviced at no charge as a result of defective parts or workmanship. Specialists fees not included.

CUSTOM EARMOLD (SHELL): In many instances the Specialist is able to make adjustments as necessary without the need to return the instrument to Magnatone. However, inasmuch as factors such as weight loss, etc. can affect earmold suitability, Magnatone will at their option, modify or remake the earmold for a period of one year from the original manufactured date at no charge. New impressions are the responsibility of the consumer. There is a maximum one year shell warranty.

Limited Warranty has been registered at factory for your convenience.

Please retain bill of sale as proof of purchase.

Extended warranties may or may not be available in your state.

Refer to warranty card to verify current coverage.

#### (OPTIONAL)

## EXTENDED WARRANTY & LOSS/DAMAGE PROTECTION

Extended warranties may be purchased within 60 days of the original manufactured date. Extended warranties may or may not be available in your state.

Possession of extended warranty information does not imply extended warranty coverage. Refer to warranty card to verify current coverage. If the extended warranties below are not indicated on your warranty card, they HAVE NOT been registered at the factory.

Be sure to have your hearing Specialist mark which extended warranties you have purchased.

Electronics Repair Warranty 2 year 3 year

If any Magnatone hearing instrument fails to meet the original specifications due to defects in materials or workmanship during the warranty period, return the instrument to Magnatone, transportation prepaid, for service free of charge. This warranty is void when damage incurred is beyond Magnatone's control (i.e., exposure to water or heat, stepped on or crushed, dog bite damage, etc.) There is a maximum one year shell warranty.

Loss/Damage Coverage 1 year 2 year

Magnatone will replace or repair your hearing instrument if it is lost or damaged within the coverage period. A small deductible will be charged. This coverage begins on the date the aids were originally shipped from Magnatone. If a replacement instrument is needed, it is the customer's responsibility to furnish an impression of his/her ear to Magnatone along with a notarized letter explaining the circumstances and date instrument was lost or damaged. Specialist fees are not included. The loss and damage coverage is limited to one replacement only and may not be purchased on the replacement instrument. This coverage is not renewable. Shipping and handling not included.

# WELCOME TO THE WORLD OF BETTER HEARING!

Your choice of this custom, quality hearing instrument is an excellent step toward better hearing and better living. Whether you are a first time or a previous hearing instrument wearer, there will be a period of adjustment. How gradual and successful depends on how well you follow your Specialist's schedule and instructions. Comfort, sound acceptance and understanding speech require adaptation; but, with patience you will soon attain optimum benefits from wearing your new instrument(s).

Your hearing instrument was custom designed to meet the specific requirements of your hearing loss. It was built by experienced professionals with the finest materials available. Please handle it with special care. Proper care and maintenance of your instrument and following your Specialist's instructions will provide you with years of reliable listening pleasure!

