

# WELCOME



## TO BETTER HEARING

*Your Instruction Booklet  
For Your Magnatone Instrument*

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P.O. Box 180964  
Casselberry, Florida 32718-0964

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Dear Friend,

We would like to introduce ourselves and personally thank you for selecting a Magnatone Quality Hearing Instrument.



Magnatone is family owned and operated, and the oldest manufacturer of custom in-the-ear hearing instruments. Your personalized order has been given our individual attention at every step of the way. The same family pride that built this company is reflected in the quality instrument that was designed just for you.

Your hearing is important to us and we strive through excellence and innovation to provide the best product available today.

Wishing you many years of hearing enjoyment and good health,

***Beverly, Don & Cindy***

The Campbells

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## CONGRATULATIONS!

Welcome to the world of better hearing!

Your choice of this quality instrument is an excellent step toward better hearing and better living. Whether you are a first time or a previous hearing aid wearer — there will be a period of adjustment. How gradual and successful the adjustment depends on how well you follow your dispenser's schedule and instructions. Comfort, sound acceptance and understanding speech require adaptation; but, with patience you will soon attain optimum benefits from wearing your new instrument(s).

Your hearing aid is a precision instrument that was designed to meet the requirements of your specific hearing loss. It was built by experienced professionals with the finest materials available. Please handle it with special care.

Read this book carefully. These instructions, along with guidance from your dispenser, will help you obtain the maximum benefit from your hearing instrument through proper use and care.

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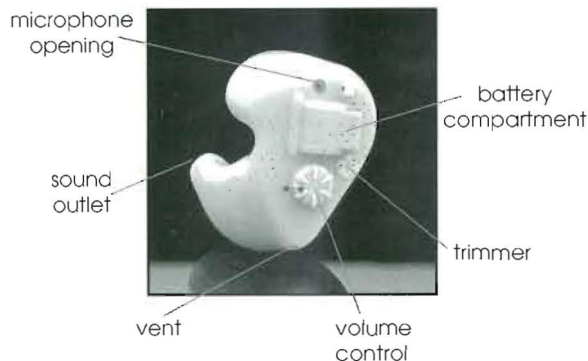
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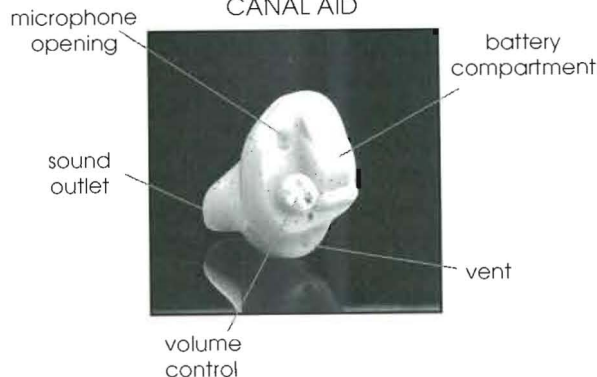
## KNOW YOUR HEARING INSTRUMENT

Your hearing instrument has a custom molded shell made from a non-allergenic material. Depending on your specific hearing needs — there are different options that may be included with your instrument. Ask your dispenser to explain the individual functions of the options he or she selected for your hearing loss.

FULL SHELL ITE



CANAL AID



Your hearing aid has an identification number that appears on the shell. The first two numbers are the year it was manufactured, the next two letters indicate the model and the last five numbers are your serial number. There is a color bar next to the serial number. A red bar is on your right hearing instrument and a blue bar is on the left.

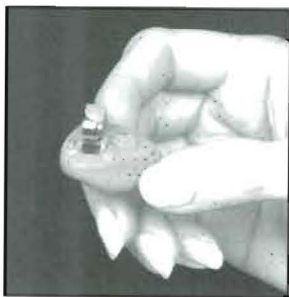
**COMPANY**  
**95 XY 12345**

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## BATTERIES

Your hearing aid uses either a size 13, 312 or 10A(536) battery, depending on your particular instrument. Always use the correct battery size advised by your dispenser.

**INSTALLATION:** To open the battery compartment, place your fingernail under the tab on the door and swing open gently. Remove the existing battery by pushing it straight out. Place the new battery negative (small) side first into the door. Gently close the compartment door until it completely shuts — *do not force!* If the door does not close easily, check the battery for proper installation.



Batteries should be removed from your hearing aid when not in use. This can prevent damage from battery leakage or expansion. If the hearing aid is not completely turned off and the battery is left in, the battery life will shorten and there is the possibility of a discharge.

**CAUTION:** Batteries are dangerous if swallowed! Keep batteries out of the reach of children. Never put batteries in your mouth for any reason — they are easily swallowed. Always check medication before taking — batteries have been mistaken for tablets. In the event a battery has been swallowed, seek immediate medical attention. Call the National Battery Hotline at 202-625-3333 for more information.

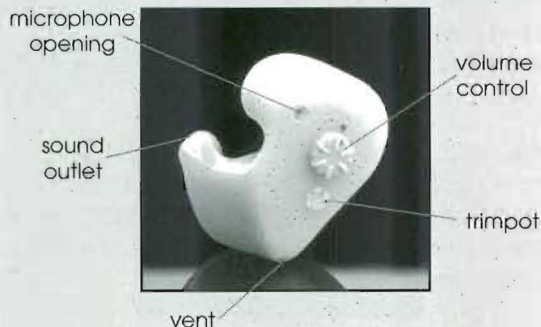
After removing dead batteries from your hearing aid, immediately dispose of properly. Ask your dispenser about recycling or disposal regulations in your area.

Keep extra batteries with you in case your battery goes dead. Carry spare batteries in a nonmetallic container, never loose, and prevent contact with other batteries, keys, coins or other metal objects.

## RECHARGEABLE SYSTEMS (If Applicable)

Your rechargeable hearing instrument does not require batteries and contains a built-in power cell designed for many hours of use. Charge your hearing aid at night while you are sleeping and when you wake, your instrument will be ready to wear.

**CORDLESS RECHARGING:** Plug the charger box power cord into a wall outlet. *Make sure your hearing aid is turned off before charging!* Turn the charger power switch on and a red light on the box will glow. Place your instrument face down and level on the rubber ring in the charger cup. A red light will also glow inside the hearing aid to let you know it is charging.



*Be sure to leave the lid to the charger box open while recharging!* Recharge for at least eight hours every day, but no more than twelve hours. *Be careful not to overcharge!* After recharging, your hearing instrument is ready for up to 16 hours of use. Be careful not to put coins, keys or any objects other than hearing aids in the cups of the charging box. (The charger box is 110V.)



This product contains a nickel-cadmium rechargeable cell. Since cadmium is a heavy metal, the cell must be recycled or disposed of in accordance with local or state laws. If, in the future, you wish to dispose of this product, return it to the address on the back of the user manual or your hearing specialist for recycling.





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## INSERTING & REMOVING YOUR INSTRUMENT

To insert your hearing aid, hold the instrument between your thumb and forefinger. With the faceplate away from your ear, place the canal of the instrument into your ear canal. Pull down on your ear lobe with one hand while gently pushing the hearing aid into place with your other hand.



To remove your hearing aid, again pull down on your ear lobe with one hand and use your thumb and forefinger of your other hand to rotate the instrument forward and out of your ear. It may help to push from the back of your ear. It is a good idea to remove your hearing aid over a soft surface in case the instrument falls. Don't forget to turn your hearing aid off when not in use.

**CAUTION:** Never pull on the volume control or battery door to remove the instrument from your ear.

Your Hearing Specialist will demonstrate insertion and removal of your instrument and help you if you have any problems.

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## MAKING ADJUSTMENTS

Your hearing aid may be equipped with a separate switch to turn it on and off. Flip the switch away from the black dot to turn off the instrument. Otherwise, the on/off switch is built into the volume control. Place your fingertip on the wheel to rotate the volume control forward to turn it on and increase the volume to a comfortable level. Full volume is reached when the wheel has rotated as far forward as it will go. Rotate the wheel backward to decrease the volume or to turn the instrument off. The hearing aid is off when the wheel stops or when you flip the switch back to the off position (towards the black dot).



NOTE: With the exception of optional switches and the volume control, all other controls on your instrument should be adjusted by your Hearing Aid Specialist prior to your using the instrument. If you have a problem and the volume control does not seem to help, see your Specialist for any further adjustments.

When using the telephone, you may experience feedback. Try turning down the volume and angling the receiver away from your ear to stop the whistling. If you have a telephone coil, flip the switch toward the black dot to turn it on. Your Hearing Aid Specialist can give you more information regarding the T-coil option. Experiment to find a comfortable hearing level for you. When you are through with the phone, return the volume control to the normal setting or flip the telephone coil switch off (away from the black dot).



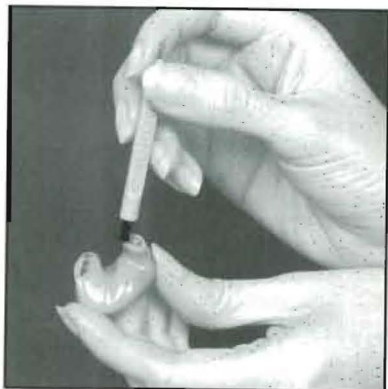


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## TAKING CARE OF YOUR INSTRUMENT

When not using your hearing aid, be sure to turn it off. By removing the battery, you can expect a longer battery life and avoid corrosion. Place the instrument in the pouch or case provided and store in a clean, dry place at room temperature.

You were supplied a cleaning brush with your hearing aid. Please use this brush daily to remove ear wax or other particles that may have accumulated on the unit. Also wipe your instrument clean with a tissue or soft cloth on a daily basis.



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**IMPORTANT:** Keeping your hearing instrument free of earwax is very important. It will not function properly if there is a build-up of wax. If you have excessive wax accumulation in your ear, contact your Specialist about a wax removal agent or have your doctor clean your ears on a regular basis.

**DO NOT:** Clean your instrument with water, alcohol or any cleaning agent.

**DO NOT:** Use hair spray or a hair dryer while wearing your hearing aid.

**DO NOT:** Expose your instrument to excessive heat or moisture.

**DO NOT:** Subject your hearing aid to rough handling or physical shock, such as dropping it on the floor.

A clean and well cared for hearing aid should have few problems and avoid costly repairs.

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## TROUBLESHOOTING

PROBLEM	CAUSE	POSSIBLE SOLUTION
Weak or no sound	Low or dead battery	Replace battery
	Volume turned down or off	Adjust volume control
	Blocked opening in instrument	Remove & clean
	Battery installed incorrectly	Reinstall battery
Whistling or feedback	Volume turned too high	Adjust volume control
	Wax buildup (Ear or instrument)	Remove wax from your ear and instrument
Intermittent (Off & on) or distorted sound	Low battery	Replace battery
	Battery door not closed	Gently close & check battery for proper installation

These are only suggestions and the problem you are experiencing may require professional attention. If our solution does not alleviate the problem, or the problem continues to occur—please check with your Hearing Aid Specialist.

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## NOTICE FOR HEARING AID USERS

Good health practice requires that a person with a hearing loss have a medical evaluation by a physician (preferably by a physician who specializes in diseases of the ear) before purchasing a hearing aid. Licensed physicians who specialize in diseases of the ear are often referred to as otolaryngologists, otologists or otorhinolaryngologists. The purpose of the medical evaluation is to assure that all medically treated conditions that may affect hearing are identified and treated before the hearing aid is purchased.

Following the medical evaluation, the physician will give you a written statement that states your hearing loss has been medically evaluated and that you may be considered a candidate for a hearing aid.

The physician will refer you to an audiologist or a hearing aid dispenser, as appropriate, for a hearing aid evaluation. The audiologist, or hearing aid dispenser will conduct a hearing aid evaluation to assess your ability to hear with and without a hearing aid. The hearing aid evaluation

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will enable the audiologist or dispenser to select and fit a hearing aid to your individual needs.

If you have reservations about your ability to adapt to amplification, you should inquire about the availability of a trial-rental or purchase-option program. Many hearing aid dispensers now offer programs that permit you to wear a hearing aid for a period of time for a nominal fee, after which you may decide if you want to purchase the hearing aid.

Federal law restricts the sale of hearing aids to those individuals who have obtained a medical evaluation from a licensed physician. Federal law permits a fully informed adult to sign a waiver statement declining the medical evaluation for religious or personal beliefs that preclude consultation with a physician. The exercise of such a waiver is not in your best interest and its use is strongly discouraged.

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## WARNING TO HEARING DISPENSERS

A hearing aid dispenser should advise a prospective hearing aid user to consult promptly with a licensed physician (preferably an ear specialist) before dispensing a hearing aid if the hearing aid dispenser determines through inquiry, actual observation or review of any available information concerning the prospective user, that the prospective user has any of the following conditions:

- Visible congenital or traumatic deformity of the ear.
- History of active drainage from the ear within the previous 90 days.
- Acute or chronic dizziness.
- Unilateral hearing loss of sudden or recent onset within the previous 90 days.
- History of sudden or rapidly progressive hearing loss within the previous 90 days.

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- Audiometric air-bone gap equal to or greater than 15 decibels at 500 Hertz(Hz), 1000 Hz, and 2000Hz.
  - Visible evidence of significant cerumen accumulation or a foreign body in the ear canal.
  - Pain or discomfort in the ear.

Special care should be exercised in selecting and fitting a hearing aid whose maximum sound pressure level exceeds 132 decibels because there may be risk of impairing the remaining hearing of the hearing aid user.

## Allergies

The materials used in making your hearing instrument are of the highest quality available. Therefore, the likelihood of an allergic reaction is slight. If however, an allergic reaction should occur, such as a skin irritation, we suggest you discontinue use until you contact your Specialist.

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## CHILDREN WITH HEARING LOSS

In addition to seeing a physician for a medical evaluation, a child with a hearing loss should be directed to an audiologist for evaluation and rehabilitation since hearing loss may cause problems in language development and the educational and social growth of a child. An audiologist is qualified by training and experience to assist in the evaluation and rehabilitation of a child with a hearing loss.



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## REMEMBER . . .

A hearing aid will not restore normal hearing nor will it prevent or improve hearing impairment resulting from organic conditions. Use your instruments on a regular basis. In most cases, infrequent use of a hearing aid does not permit a user to attain maximum benefit from it.

The use of a hearing aid is only part of hearing rehabilitation and may need to be supplemented by auditory training and instructions in lip reading.

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## OWNER INFORMATION

LEFT \_\_\_\_\_ RIGHT \_\_\_\_\_

Model: \_\_\_\_\_ Model: \_\_\_\_\_

Serial#: \_\_\_\_\_ Serial#: \_\_\_\_\_

Battery: \_\_\_\_\_ Battery: \_\_\_\_\_

Warranty: \_\_\_\_\_ Warranty: \_\_\_\_\_

Options: \_\_\_\_\_ Options: \_\_\_\_\_

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## YOUR HEARING AID SPECIALIST